



SECURITY & COMPLIANCE

Legal notice and company information

Publisher identity, digital scope and reliance conditions.

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Preamble, nature and effect of this document

Nil Tech Europe S.r.l., with registered office at Via Calmaggione 5, 31100 Treviso (TV), Italia, VAT No. IT 05614380268 ("Niltech"), adopts this document in order to establish who publishes the content, which domains are covered, which document revision is current and the limits within which information may be relied upon.

This document is a corporate transparency and accountability record. It is not a third-party certification, legal opinion addressed to persons other than the company, absolute security warranty or blanket compliance statement; contractual commitments arise solely from the applicable agreements.

This document is drafted consistently with the information duties applicable to information-society service providers, civil-law rules on fair commercial communications, and the law governing intellectual property, distinctive signs and responsibility for content.

Personal and material scope

The objective scope includes ClaimEvidence, its public interfaces and processing strictly connected with the described functions. The corporate website and document library are published on claimevidence.tech; the application service is available through the separate app.claimevidence.tech domain. Hostinger provides infrastructure and, according to the applicable configuration, mail transport. MySQL/MariaDB is software running in the controlled environment and not a separate subprocessor unless a distinct managed service is used. OpenAI provides API services only for enabled functions; any separate email provider must be identified and assessed before use.

The relevant operations concern guided photo and document collection, case organisation, completeness checks, configurable analytical support, human review and export. Potential information categories are: demo and security-pack requests on the site; in the application, case identifiers, authorised contacts, photographs, documents, notes, session metadata and assisted outputs. The actual privacy role, lawful basis and extent of processing depend on the contractual relationship and the lawful instructions of the party determining purposes and essential means.

Definitions and interpretation

- "Service" means the ClaimEvidence functions made available under the agreement.
- "Customer" means the legal person or professional entering into the agreement with Niltech.
- "Authorised User" means an individual enabled by the Customer to use the Service under its responsibility.
- "Customer Data" means data, documents, images, instructions and other content submitted or generated on the Customer's behalf.
- "Assisted Output" means a result produced through automated rules or artificial-intelligence components and subject to the stated controls.



- “Further Supplier” means a third party providing Niltech with a technical service relevant to the documented scope.
- “Incident” means an event compromising or capable of compromising confidentiality, integrity, availability, authenticity or resilience.
- “Business Day” means a day other than Saturday, Sunday or an Italian national public holiday.

Specific duties and safeguards

1. Within its assigned role and without prejudice to the Customer’s responsibilities, Niltech shall verify legal name, registered office, VAT number and contact channel before each publication. The applicable file identifies the owner, scope, dependencies, acceptance criterion and evidence; absent those elements, the safeguard is not treated as demonstrated.
2. Within its assigned role and without prejudice to the Customer’s responsibilities, Niltech shall clearly separate commercial website, application and excluded domains. The applicable file identifies the owner, scope, dependencies, acceptance criterion and evidence; absent those elements, the safeguard is not treated as demonstrated.
3. Within its assigned role and without prejudice to the Customer’s responsibilities, Niltech shall identify ownership of marks, text, software and third-party material. The applicable file identifies the owner, scope, dependencies, acceptance criterion and evidence; absent those elements, the safeguard is not treated as demonstrated.
4. Within its assigned role and without prejudice to the Customer’s responsibilities, Niltech shall distinguish informational descriptions from contractual or professional commitments. The applicable file identifies the owner, scope, dependencies, acceptance criterion and evidence; absent those elements, the safeguard is not treated as demonstrated.
5. Within its assigned role and without prejudice to the Customer’s responsibilities, Niltech shall maintain document revision, effective date, controlling language and history. The applicable file identifies the owner, scope, dependencies, acceptance criterion and evidence; absent those elements, the safeguard is not treated as demonstrated.
6. Within its assigned role and without prejudice to the Customer’s responsibilities, Niltech shall handle reports, corrections and removals through a traceable process. The applicable file identifies the owner, scope, dependencies, acceptance criterion and evidence; absent those elements, the safeguard is not treated as demonstrated.

Publisher

Nil Tech Europe S.r.l., Via Calmaggione 5, 31100 Treviso (TV), Italia, P. IVA IT 05614380268. info@nil-tech.net.

This document describes ClaimEvidence as of the stated effective date. It is an operational transparency statement: it is not an independent certification and does not replace executed agreements, technical configurations or legal advice.

Product scope

The corporate website and document library are published on clamevidence.tech; the application service is available through the separate app.clamevidence.tech domain. Hostinger provides infrastructure and, according to the applicable configuration, mail transport. MySQL/MariaDB is software running in the controlled environment and not a separate subprocessor unless a distinct managed service is used. OpenAI provides API services only for enabled functions; any separate email provider must be identified and assessed before use.

ClaimEvidence: guided photo and document collection, case organisation, completeness checks, configurable analytical support, human review and export.

Use of information

Content explains the product and control programme. It is not legal, insurance, technical or professional advice and creates no warranty beyond executed terms.



Law, document revisions and contact

The Italian document revision controls in case of divergence. document revision, date and hash identify the edition. Requests should be sent to the stated company address.

Scope, audience and status of this document

This document is intended for customers, prospects, authorised users, advisers and control functions needing to understand the ClaimEvidence scope. Its specific objective is to establish who publishes the content, which domains are covered, which document revision is current and the limits within which information may be relied upon. It applies to the stated document revision and date and must be read with the applicable agreement, order, DPA, technical specifications and controlled procedures.

The corporate website and document library are published on claimevidence.tech; the application service is available through the separate app.claimevidence.tech domain. Hostinger provides infrastructure and, according to the applicable configuration, mail transport. MySQL/MariaDB is software running in the controlled environment and not a separate subprocessor unless a distinct managed service is used. OpenAI provides API services only for enabled functions; any separate email provider must be identified and assessed before use.

Executed agreements and actually approved configurations prevail in case of inconsistency. Public information describes the control programme; it does not turn optional provider capabilities into Niltech controls or automatically attest legal applicability or satisfaction.

Exceptions, non-conformity and escalation

A deviation is not accepted by custom. The owner records the affected requirement, cause, impact, exposed data and persons, compensating measures, approver, expiry and closure criterion. The exception is reviewed if risk changes or a measure does not work as expected.

Incidents, possible unlawful processing, loss of data control, outputs with severe impact, contractual breaches, unapproved suppliers or unreliable evidence must be escalated without delay. Current Legal and functional scope: Payment services are outside the scope described by this documentation.

- contain risk and suspend the affected phase where needed
- preserve evidence, timing, decisions and communications
- involve privacy, security, product, legal or management owners as appropriate
- resume only after measure verification and documented authorisation

Review, change and improvement

The document is reviewed at least every six months and earlier when purpose, audience, data, GDPR or AI Act role, supplier, model, architecture, location, contractual terms or legal requirements change. Incidents, complaints, failed tests and new vulnerabilities trigger an extraordinary review.

Each review records inputs, participants, decision, changes, superseded evidence, remaining gaps and next date. Material corrections are published without retroactively altering the prior document revision. Contact and requests: info@nil-tech.net.

- check change register and related documents
- retest affected controls
- update manifest, PDF, HTML and hashes
- notify recipients where the change affects their rights or duties



Mandatory information and communications

The information-society service provider is Nil Tech Europe S.r.l., with registered office at Via Calmaggione 5, 31100 Treviso (TV), Italy, VAT No. IT 05614380268. Ordinary communications and requests concerning public documents may be sent to info@nil-tech.net. To complete the mandatory company information on the website under Article 2250 of the Italian Civil Code, the Companies Register office and registration number, share capital as stated in the latest accounts and, where applicable, liquidation and sole-shareholder status must be published from an up-to-date official company extract. REA and certified-email details may be displayed only when verified; missing data are never replaced by estimates.

The relevant commercial domain is <https://claimevidence.tech>. Any reference to an application domain serves only to delimit processing and does not authorise use of trade marks, content, software or databases outside the agreement.

Intellectual property, links and enforceability

Texts, graphic elements, distinctive signs, library structure and documents are protected by applicable law. Public copies may be downloaded and retained for information and due diligence; removing provenance information, misrepresentation, resale or reuse suggesting third-party certification is prohibited.

Links to third-party sites do not constitute endorsement of their content. Public terms become enforceable only through a suitable acceptance or contractual-incorporation mechanism; merely consulting the library does not conclude a service agreement.

Allocation of responsibility and reliance limitations

Within its sphere of responsibility, the Customer warrants the lawfulness of submitted data and instructions, user authorisation, suitable lawful bases and notices, and professional verification of outputs. Niltech remains responsible for activities directly under its control and does not assume the Customer's regulatory, professional or decision-making functions.

Outputs from ClaimEvidence are auxiliary. Unless expressly agreed and subject to mandatory law, they are not legal advice, an expert determination, insurance decision, liability finding, credit assessment or other reserved professional act. The recipient must examine sources, completeness, consistency and consequences before use.

Nothing excludes liability that cannot lawfully be excluded. Outside those cases, attribution, remedies, limitations and quantification principles follow the applicable agreement, taking account of contributory conduct, mitigation duties and foreseeability under the governing law.

Evidence, review, requests and governing law

Every material assertion must be traceable to a contract, approved configuration, register, minutes, test, log or other reliable evidence. Supplier statements and Niltech controls are kept distinct. Absence of incidents is not, by itself, proof that a measure is effective.

Revisions are dated, reasoned and approved. A later revision does not retroactively alter facts or commitments applicable to earlier periods. Published copies are identified by code, date and cryptographic digest; those elements evidence copy integrity, not the substantive effectiveness of described controls.

Reports, clarification requests, rights requests and complaints may be sent to info@nil-tech.net. Niltech verifies identity and authority where necessary, records the request, responds within applicable periods and communicates any reasoned extension or refusal.

Unless mandatory law or a written agreement provides otherwise, Italian law governs interpretation. The Italian text is controlling; the English translation is provided for convenience.

Official sources and legal date

References checked on 2026-08-30. Applicability, role and any relevant commencement dates must be reassessed against the concrete facts.



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CODE, INNOVATE, TRANSFORM



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- Italian Legislative Decree No. 70 of 9 April 2003 — Electronic commerce
 - Italian Law No. 88 of 7 July 2009, Article 42 — company information on websites
 - Italian Legislative Decree No. 206 of 6 September 2005 — Consumer Code

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